



Service Form

The Benchmade Knife Company, Inc. LifeSharp Service only applies to genuine Benchmade products and includes **cleaning, oiling, sharpening and adjusting as needed.** (If you require services beyond the above, please visit our website at benchmade.com/warranty-service for additional information.)

Proof of purchase or registration is not required. Knives which are determined by Benchmade to be counterfeit (see the Counterfeit Goods Acknowledgment) are not entitled to our LifeSharp Service and if sent in, will not be returned.

To receive LifeSharp Service on your knife follow these steps:

1. Fill out the information on the next page
2. Sign the Counterfeit Acknowledgement Form
3. Send in the completed paperwork with the knife. The knife must be shipped by owner (or Benchmade dealer), prepaid and insured (optional). We recommend you use a box NOT a padded envelope, as they are not sturdy enough for our knives. Please do not send the original box with your knife. We cannot return them. Multiple knives may be shipped in the same box and with one form. We no longer require the \$5 for return freight.

ARE YOU SENDING AN AUTOMATIC KNIFE? Any automatic knife (button activated spring-opening) returned for Lifesharp Service from outside of Oregon must also include either a signed copy of the "Auto Knife Opening Acknowledgment Form," or have been signed online in the last six months, or be returned through an authorized Benchmade dealer. *Please note: To qualify to sign the AKOA form you must fall under one of the five categories listed in the Federal Statute as listed on the AKOA form with signature.* No exceptions will be made.

KNIFE PACKING INSTRUCTIONS

Close and lock (if applicable) the knife and place in a box. We do not recommend envelopes, even padded envelopes, as they are not sturdy enough to protect the knife.

If you are shipping a fixed blade knife, please be sure to place the sheath or blade cover over the blade before packaging.

If you are shipping Cutlery products that do not come with a sheath or blade cover such as the Table Knives or 3 Piece Set, you must safely cover the blades before packaging. Not covering the blade could result in puncturing the packaging or injury during transit.

**SEND YOUR KNIFE TO:
BKC, Inc. Attn: LifeSharp, 300 Beaver creek Rd. Oregon City, OR 97045**



LifeSharp Service Form

Please fill out the following information and include with your knife to ensure its safe return.

We recommend having your knife returned to a street address (versus PO Box) where someone will be available to receive the package during the day. If you are unavailable during standard delivery hours, we suggest a work address, a trusted family member or a friend as packages may be left without signature.

(Please print clearly)

Customer: _____
Model(s) (if known): _____
Address: _____
City, State, Zip: _____
Daytime Phone Number: _____
Email Address: _____
Active Military/Public Safety? Branch? no yes Branch: _____ Signed AKOA online

If we are returning the knife to a Benchmade dealer, please provide information below:

Dealer: _____
Address: _____
City, State, Zip: _____ Phone: _____

Please note it takes approximately 3-5 business days for knives to be logged into our system once it arrives at our factory and a notification email will be sent to you. (UPS only: Tracking email will be sent once knife ships.) If you should have any further questions please visit our website at benchmade.com/lifesharp-service

**SEND YOUR KNIFE TO:
BKC, Inc. Attn: LifeSharp, 300 Beaver Creek Rd. Oregon City, OR 97045**