



Warranty Service Form

Benchmade Knife Company, Inc. warrants to the owner that their genuine Benchmade knife will be free from defects in materials and workmanship. Benchmade will, without charge, repair or replace at our (Benchmade's) option, any genuine Benchmade knife returned for Warranty work and found to be defective by Benchmade. Each new Benchmade knife is packaged with written documentation of the Benchmade Warranty, please review the warranty coverage before sending knives in under warranty claims. **The warranty does not cover cosmetic, normal wear and tear, abuse or loss.**

The Benchmade Lifetime Warranty only applies to genuine Benchmade products. Proof of purchase or registration is not required. Knives which are determined by Benchmade to be counterfeit (see the Counterfeit Goods Acknowledgment) are not entitled to our warranty coverage and if sent in, will not be returned. LifeSharp service, which includes cleaning, oiling, sharpening and adjusting of your knife, will automatically be included with your warranty service (unless otherwise noted).

ARE YOU SENDING AN AUTOMATIC KNIFE? Any automatic knife (button activated spring-opening) returned for warranty service from outside of Oregon must also include either a signed copy of the "Auto Knife Opening Acknowledgment Form," or have been signed online in the last six months, or be returned through an authorized Benchmade dealer. *Please note: To qualify to sign the AKOA form you must fall under one of the five categories listed in the Federal Statute as listed on the AKOA form with signature). No exceptions will be made.*

KNIFE PACKING INSTRUCTIONS

Close and lock (if applicable) the knife and place in a box. We do not recommend envelopes, even padded envelopes, as they are not sturdy enough to protect the knife.

If you are shipping a fixed blade knife, please be sure to place the sheath or blade cover over the blade before packaging.

If you are shipping Cutlery products that do not come with a sheath or blade cover such as the Table Knives or 3 Piece Set, you must safely cover the blades before packaging. Not covering the blade could result in puncturing the packaging or injury during transit.

**SEND YOUR KNIFE TO:
BKC, Inc. Attn: Warranty, 300 Beaver Creek Rd. Oregon City, OR 97045**



Warranty Service Form

PLEASE FILL OUT THE FOLLOWING INFORMATION AND INCLUDE WITH YOUR KNIFE TO ENSURE ITS SAFE RETURN.

We recommend having your knife returned to a street address (versus PO Box) where someone will be available to receive the package during the day. If you are unavailable during standard delivery hours, we suggest a work address, a trusted family member or a friend as packages may be left without signature.

Customer: _____ Account#(if known): _____

Retailer knife was purchased through (if known): _____

Model(s) (if known): _____ If automatic, please sign and attach AKOA Signed AKOA online

Address: _____ Ship Knife to this address? Yes

No

City, State, Zip: _____

Daytime Phone Number: _____ Email Address: _____

Active Military/LE/Public Safety? Yes No Branch: _____

Ship Automatic Knife to Benchmade Dealer: Yes No Please contact dealer first (Used If unable to sign the AKOA)
FOR DEALER ONLY - PLEASE PROVIDE FOLLOWING INFORMATION:

Dealer Name: _____ **Dealer Location (if multiple):** _____ **Dealer Account # (if known):** _____

Please identify issues, repair requests, or non-warranty requests (blade/handle replacements) please list them below and let us know if there are any parts we should NOT replace. Blade and handle replacements subject to availability. **For inquiries about parts availability and pricing, please contact Customer Service at 1-833-557-2526. For the fastest processing, please contact Customer Service ahead of time to provide payment information. CHECKS AND CASH ARE NOT ACCEPTED AND WILL BE RETURNED.**

Notes: _____

Replace Clip (check here) Notes: _____
(Subject to knife compatibility. Limit of 2 additional clips, per customer, per service)

Replace Blade (check here) Notes: _____

Replace Handles (check here) Notes: _____

Do Not Sharpen (check here)

Lasermarking (check here) Notes: _____

* (for pricing and lasermark form, please visit <https://www.benchmade.com/warranty-service>)

Please note it takes approximately 3-5 business days for knives to be logged into our system once it arrives at our factory and a notification email will be sent to you. (UPS only: Tracking email will be sent once knife ships.) If you should have any further questions please visit our website at [benchmade.com/warranty-service](https://www.benchmade.com/warranty-service).

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